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Exploring the Potential of Design Thinking as an Approach for Exhibit Development: the Case Study of the “Motion and Stillness” Science Exhibition

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Abstract

This paper investigates the opportunities offered to exhibit developers by implementing a design thinking approach in developing science exhibitions. It uses the development of the “Motion and Stillness” science exhibition as a case study. In drawing on reflections on the exhibition development process and a subsequent practical

training program, the paper proposes an exhibit development model that embeds stages of design thinking into exhibit development. Design thinking can have a noticeable impact on the exhibit development process by fostering its iterative nature and helping museums and science centers to move towards a visitor-oriented approach. It also suggests embedding some design thinking methods, such as the divergent and convergent thinking, could foster the formative aspect of the exhibit development process.

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